



Competencies that are addressed:

PRIMARY COMPETENCY CATEGORIES:

- **Diversity—**
Appreciates and leverages capabilities, insights, and ideas across a group of individuals diverse in culture, style, ability, and drive.

- **Adaptability—**
Open-minded to new ideas. Demonstrates flexibility when faced with changes in work expectations and environment. Responds to situations while maintaining a positive attitude.

RELATED COMPETENCY CATEGORIES:

- **Attitude—**
Maintains a friendly, positive, and enthusiastic outlook.

- **Teamwork—**
Organizes work tasks, people, and resources to deliver most effectively on organization goals.

Leveraging Diversity

SUMMARY

In this module, you will explore some of your existing attitudes and behaviors to better understand how others might view you. You will discover how your actions toward individuals and groups affect others. You will consider new approaches to build a more cohesive and diverse organization.

CONTEXT

Culture may be broadly described as what defines you on the basis of geography, language, customs, and beliefs. The people and institutions within your own culture play a major role in how you see the world and others. Depending upon how strong those past experiences and influences have been, they may affect how you respond to individuals you encounter who may seem to be outside of your own culture.

At the completion of this module, participants will be able to:

- Understand how society categorizes people
- Relate to the personal impact of labeling others
- Develop techniques to promote inclusion

"Understanding is the first step to acceptance."

—J. K. Rowling
Author, Harry Potter series